



## **GENERAL CONDITIONS FOR ALL THE CIRCUITS AND STAYS.**

Not included in the tariff:

- . Plane ticket
- . Airport taxes
- . Meals not planned in the programme
- . Drinks, tips, other personal charges
- . Cancel insurance and other personal insurance
- . Visas charges

### **Sales conditions:**

KST Tours Pvt Ltd as defined its general sale conditions and particular sale conditions regarding the particularities of the circuits and stays. Any reservation implies its acceptance, in case of change or contradiction between the detailed programs sent to you and those of the internet website, the program annexed to the detailed program will prevail.

### **Article 1 – Reservation and payment.**

The reservation is made by mail for our team.

After receiving your reservation, we pre-reserve the rooms and inform by mail within 48 working hours of their real vacancy. If necessary we will propose other lodging of the same quality. We will send you a detailed program of your circuit or stay, particular and general sale conditions as well as our bank whereabouts for the payment. If you agree with it, you will send a payment on account within the required time in the article 2 “method of payment “if not, we thank you to send us a cancel mail. Your reservation becomes definitive when receiving your account and your information form duly completed. The enrolment in one of our travel implies the complete approval of our sale-conditions.

### **Article 2 – methods of payment**

The 20 % account of the total cost of the circuit or stay must be paid by a bank transfer or by AXIS Bank on line payment within the eight days following the reception of our total invoice, if not the reservation is cancelled

The payment of the balance will be made:

. 50 days before your arrival date

Any delay in the payment of the balance will be considered as a cancellation.

### **Articles 3 – Conditions of cancellation:**

. Cancellation up to one month before your arrival in India, 20 % of the total amount will be kept.

. between one month and 15 days before your arrival in India, 70 % of the total amount will be kept.

. under 15 days before your departure, 100 % will be kept.

Absence from the meeting on the day of your reception at the arrival airport in Kerala, as mentioned in the particular conditions of circuits or stays that you booked for any reason, doesn't lead to any repayment.

Any participant has to make sure of the validity of his passport, visa or any other document necessary to travel in India. A traveller who would not be allowed to board a flight to or in India because of the lack of necessary documents (police sanitary) could not ask for any repayment. KST TOURS PVT LTD could not held responsible for the consequences caused by the non-observance of any rules (police-customs-sanitary) or loss of personal documents (the list is not exhaustive).

### **Article 3/1 – Refunds:**

All refunds will processed within 12 weeks from the date of cancellation by international transfer on the same bank account you made your payment.

### **Article 4 - Prices**

The price per circuit and per participant depends on the number of participants mentioned in the offer of the circuit. All our circuits and stays are planned with double bed rooms.

The prices on our internet site are indicative. The tariff in use will be mailed during your reservation.

### **Article 5 - Insurances**

KST TOURS pvt ltd could not substitute for the individual civil responsibility of any participant.

Travel insurance, cancellation, repatriation: KST Tours pvt Ltd doesn't offer this service. It is important to keep the copy of your contract and the whereabouts of your personal insurance. In case of need, our team will help you with formal procedures.

### **Article 6 - minors**

For minors travelling with one of the parents, tutors or any other major person, it is necessary to make sure you have the documents necessary for the minor who travels with you (family record, book and identity card or passport and if need be, licence to leave your territory).

### **Article 7 - responsibility**

In accordance with the article L. 211-17 du C. Tourism, KST Tours pvt Ltd won't be held responsible for the consequences of external events such as:

- . Loss or theft of plane tickets
- . Lack of presentation or presentation of expired identity or sanitary documents.
- . Incidents or events (unpredictable or insuperable) wars, political troubles, strikes (outside

KST TOURS PVT LTD), riots, technical or administrative incidents (outside KST TOURS PVT LTD), air traffic congestion, failure of an agent, bad weather, natural catastrophes, failures, losses of thefts of luggage or other personal things. The delays due to the cases mentioned before as well as the modifications of itinerary or program couldn't lead to any repayment or indemnification from KST TOURS. The eventual extra charges due to a disturbance (taxes, hotel, parking, transport will be paid by the traveller).

- . Cancellation caused by case of absolute necessity and/or injunction of an administrative

Authority: KST TOURS PVT LTD reserves itself the right to modify the dates, schedules or itineraries if the safety of the traveller cannot be insured without any compensation for the traveller.

### **Article 8 - claims**

Any claim will be sent KST Tours PVT LTD – Kinar Junction, Koorkancherry, Above Mango Bakers, Thrissur - 680007 - India, by a registered letter as soon as possible after the date of your return; joint relevant documents.

For any justice appeal, only the court of Cochin – Kerala – India will be held.

Particular sales conditions published on 01-01-2014.

